

60 SHUMWAY ST.  
AMHERST, MA 01002  
413-253-5999



34 MONTAGUE CITY RD.  
GREENFIELD, MA 01301  
413-773-5999

## **Propane Tank Monitoring Agreement**

Dear Surner Customer,

We are excited to be able to now offer a Tank Monitoring option for our customers who own their own tanks and are on automatic delivery. If you want even more peace of mind when it comes to your deliveries, this is a great option.

Here's how it works. Surner will install a wireless tank monitor on your propane tank. The monitor transmits to our office constantly the level of your propane tank. We now know how much propane you have in real time. When your tank reaches between 25-30%, we schedule a delivery to your home.

Not only can we watch your tank for you, BUT you will also have the ability to monitor your tank by phone or tablet. Otodata has a special app that you will receive once you are enrolled. This is a wonderful option for those who travel, have a second home or for those who use propane for heating their pool, cooking and fireplace use. Those applications are often difficult to predict usage.

We are offering our Otodata monitoring program for a yearly fee of \$96.00.

If you would like to participate in our tank monitoring program, please review the terms and conditions, and complete the agreement on the reverse side. If you have any further questions, please feel free to contact the office.

### **Propane Tank Monitoring Terms and Conditions**

I agree to allow Surner Heating to install a tank monitor on the propane fuel tank at my property. Surner Heating agrees to survey the location and provide information for the physical conditions necessary to install and maintain the device.

I understand that at all times the monitor will remain the property of Surner Heating. Should I cease purchasing propane from Surner Heating, and switch supplier I will return the monitor to Surner Heating in a timely fashion. If I fail to provide Surner Heating with reasonable access to the tank during normal working hours, move without returning the monitor, damage the monitor in any way or simply refuse to return the monitor for any reason, I will be obligated to pay Surner Heating the purchase price of \$300.00.

Thank you, we appreciate your business.

Surner Heating

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Customer Account # \_\_\_\_\_ Date: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Customer Delivery Address: \_\_\_\_\_

Customer Billing Address (if Different): \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_

**BY Signing this agreement, I authorize Surner Heating CO. Inc. to install a tank monitoring device on the propane fuel tank on my property. I agree to the terms and conditions set forth in this agreement.**

**Please send me the link to have the ability to monitor my tank level: \_\_\_\_\_ Yes \_\_\_\_\_ No**

**Please Process the following Debit/Credit Card or Electronic check yearly for my monitoring device.**

**Credit/Debit Card**

Circle type of Card: American Express Discover Master Card Visa

Credit/Debit Card Number: \_\_\_\_\_

Credit/Debit Card Expiration Date: \_\_\_\_\_ Security Code: \_\_\_\_\_

Name as it appears on Credit/Debit Card: \_\_\_\_\_

Billing Address on credit Card (if different than address above)

**E-Check**

Name on Account: \_\_\_\_\_

Bank Routing #: \_\_\_\_\_ Bank Account #: \_\_\_\_\_

Bank Name: \_\_\_\_\_

Customer Signature: \_\_\_\_\_

Surner Authorized Signature: \_\_\_\_\_